



Mindy  
Adopted March 2017

## WELCOME TO THE HBSPCA.

Lots is changing in the animal welfare world. There are fewer incoming animals; this means fewer puppies and sometimes kittens available for adoption. The homeless, neglected and abused animals that arrive at the shelter are likely to be older, have more behavioural challenges and require more time to be pawsitively ready for rehoming. There are many rescue groups, leading to confusion in the public as to who does what. In the City of Hamilton where poverty rates average 16.7% (Statistics Canada, Census 2016) and are as high as almost 30% (Statistics Canada, Census 2016) for lone parent families headed by women, families are seeking help to keep their pets.

At the HBSPCA, donors and their gifts are helping us serve the community in new ways. Our Companion Animal Hospital is doing more spay neuters for owned pets in families who have the least access to services, and for rescue groups. Pets with very treatable conditions are being helped on an ambulatory basis, and are returning home rather than entering the shelter and leaving their families, only to be rehomed healthy with another family. Outreach pet health clinics are reaching some of our most vulnerable citizens for whom their

pets are their best friend. Companion animals in care are more often receiving extensive blood work, fracture repairs, dental work, lump removals, amputations and more on the road to health, wellness and rehoming. The gift of food from PetSmart Charities of Canada, as a result of local in store consumer purchases, is distributed among local food banks, rescue groups, and cat caregivers in our neighbourhoods, all for the well-being of animals at risk and pet companions.

We are committed to thriving animals, thriving pet families, and thriving communities. With donor support, we are making progress keeping people and pets together, helping pet owners be the pet parents they want to be, and helping animals thrive in care on the way to second chance homes. As we conclude another year of service to community on behalf of our Board of Directors we extend deep gratitude to our donors and supporters, staff and volunteers for their commitment to the animals. Big Paws Up! 🐾

*Juanita Gledhill, Chair*

*Marion Emo, President and CEO*

### WHAT'S INSIDE:

- 🐾 PetSmart Charities of Canada helps every cat thrive
- 🐾 Making a Difference
- 🐾 Community Veterinary Outreach
- 🐾 Protecting Animals at Risk

### THE HAMILTON/BURLINGTON SPCA BOARD MEMBERS (Jan 2017-March 2018)

Deb Brown, Vice-Chair  
Kim Ciavarelli+  
Doug Duke\*  
Juanita Gledhill, Chair  
Aidan Johnson  
Maureen Moore, Secretary  
John Mullen, Treasurer  
Joe Nemet  
Jaime Stephenson~  
Margaret Strecker, Past Chair  
Cathy Turner  
Karen Uggenti^  
Pearl Wolfe\*

+ appointed July 2017

\*elected June 2017

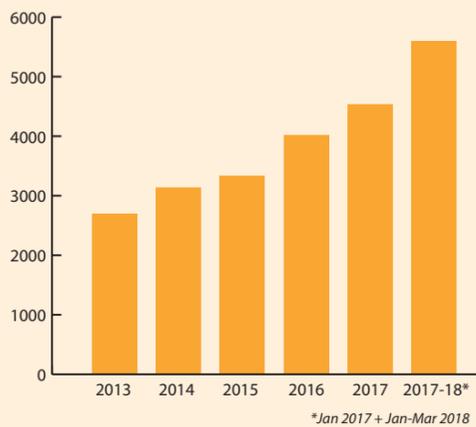
^ resigned June 2017

~ resigned January 2018

*On behalf of the vulnerable animals you helped, we offer our heartfelt thanks.*

# LOOKING BACK...

## SPAY NEUTER SURGERIES



**5603** Spay neuter surgeries  
**6438** Microchips  
**6223** Rabies vaccinations  
**85** Intake diversion



**210** volunteers  
**46,000** volunteer hours



**\$1,375,675** Funds raised  
 (51% of all revenue)  
**1199** monthly donors  
 contributed **\$317,686**

### DID YOU KNOW?

Nevada ticket sales at My Lucky Lotto Shop, Eastgate Square and Anna's Lottery Stop, have netted \$500,000 in funds over 8 years for animal care at the HBSPCA. A heartfelt paws up to My Lucky Lotto Shop and Anna's Lottery Stop for choosing HBSPCA service to community as their charity of choice.



2017-2018 audited statements for the HBSPCA prepared by SB Partners available at [www.hbspca.com](http://www.hbspca.com)

## WE COULDN'T DO IT WITHOUT YOU!

### 2017-2018 FINANCIAL SUMMARY (JAN 2017-MARCH 2018)

#### Operating Revenue

Program fees	828,852
Contributions	724,411
Fundraising	477,755
Grants	248,295
Bequests	196,762
Membership and merchandise	95,568
Investment and other	141,833
<b>Total</b>	<b>\$2,713,476</b>

#### Operating Expenses

Salaries and benefits	1,229,688
Operating expenses	1,586,148
<b>Total</b>	<b>\$2,815,836</b>

#### Excess (deficiency) of revenues over expenses before other items

Amortization-capital assets	(141,025)
Amortization-government assistance	(47,457)
Gain on sale of capital assets	-
Unrealized gain on investments	75,102
<b>Excess deficiency of revenues over expenses</b>	<b>(120,826)</b>

# LOOKING AHEAD...

## HAMILTON/BURLINGTON SPCA STRATEGIC DIRECTIONS 2018-2020

### HEALTHY SAFE AND WANTED PETS IN OUR COMMUNITY

Ensure pet owners and animal caregivers have access to services where needs and barriers are greatest

Develop end-of-life care options for pets and their caregivers

Reduce cat overpopulation in our community

### ANIMALS THRIVE IN CARE

Provide best in class facilities for animals in care

Invest in staff and volunteers to ensure preparedness to respond to emerging trends in care with confidence and newly developed competencies

Cultivate pet caregiver and community veterinary relationships to support the continuum of care for animals for preventative and long-term care

### A HUMANE COMMUNITY

Build and support the human animal bond

Grow community support to sustain current and future service to community

Advance knowledge and research in the community animal welfare sector

In the past year the Board considered the challenges and opportunities for making Hamilton and area the best place to raise a pet.

We learned that increasing pet retention rates among families requires a healthy start for all adopted pets, behavioural support for pets in the home, and assistance with veterinary costs. Keeping people and thriving pets together requires the HBSPCA to engage learners in shelter care, shelter medicine and education to grow the next generation of veterinarians, expert animal carers, and animal welfare leadership. And most importantly, we are committed to effective collaborations to keep people and thriving pets together.

### OUR MANDATE

The Hamilton/Burlington SPCA (HBSPCA) is an animal welfare charity. The HBSPCA protects animals from people, cares for animals in its companion animal hospital, kennels and foster homes and promotes responsible pet ownership.

# HELPS EVERY CAT THRIVE

What is the impact of \$175,000 in grants for subsidized spay neuter? Healthy, safe and wanted cats. Lots of them. PetSmart Charities of Canada is helping pet parents in Hamilton neighbourhoods get their cats spayed or neutered (S/N).

**By December 2018, PetSmart Charities will have subsidized 3,100 cat S/N, each surgery requiring a \$20 co-pay of the owner.**

## LETS DO THE MATH:

*One female cat can cause 25 kittens to be born in a year. We estimate that PetSmart Charities of Canada's assistance to families (2016-2018) has prevented between 37,975 and 54,250 unplanned kittens in our community. That goes a long way to preventing abandonment, reducing strays and optimizing quality of life for all cats.*

## PAWS UP TO PETSMART CHARITIES OF CANADA! 🐾



## ITS STILL HIP TO SNIP!

Mr. Moose, seen here, was the lucky 25,000th spay neuter patient at the Companion Animal Hospital. This handsome cat is a former stray turned housecat who had been living under a porch looking like he wanted a forever family. Lucky for Mr. Moose he picked the right porch and Mike was more than willing to be his forever pet parent. Mr. Moose received a pawsitively fabulous gift basket filled with all things feline and like his feline friends and cousins, royal treatment in the hospital.

The HBSPCA is committed to accessible services for thriving pets. Donors make it all possible – their gifts keep the lights on, the instruments top notch, and the expert staff and volunteers busy every day making a difference. 🐾



## A PAWESOME TEAM

*It takes a village to make a difference. Staff are on the front lines rescuing and socialising pet companions, matching adoptable pets and forever homes, educating people of all ages on what it takes to care for pets through the life cycle, performing health checks, operations and after care, and organizing clinics, fundraising events and campaigns. And elsewhere, making sure the building is safe, bright and warm, writing grants and sharing the miracles every day in stories. PAWS up to our Staff! Keeping People and Pets Together.*





## NO PLACE LIKE HOME

A couple brought their 8 year old cat to the shelter after recommended vet treatment was beyond their means. Having difficulty parting with their feline family member, they inquired about euthanasia.

No pet companion with a treatable condition is euthanized at the HBSPCA. The condition was dermatitis – very treatable. The cat was examined, the treatment protocol for home care reviewed, and medication prescribed. The outcome? A much wanted pet stays in a safe and loving home.

The No Place Like Home program was born with the generous support of Tana and George Dineen.

All too often cats are surrendered to shelters because their owners are no longer able to care for them for a variety of reasons.

At the HBSPCA these cats would generally be provided with any necessary treatments and when restored to health, be made available for adoption to an alternative owner.

However, there are instances where cats in loving homes experience treatable illnesses and injuries that the owners cannot afford to have treated and who have no other option but to surrender their cats. These cats are in loving homes where the owners can provide and want to continue providing general care and nurture.

The No Place Like Home Fund exists for the purpose of addressing such situations where the best possible outcome is for cats to continue to live out their lives with their owners – healthy, safe and wanted – in their own homes.

*Thank you Tana and George. 🐾*

## WE WEAR OUR DIFFERENCE WITH PAWSOME PRIDE



Beans



Odin



Luna

## MAKING A DIFFERENCE

Marsha Duncan loves animals. Pet companions have been important family members since she was a young girl. She is keenly aware that not all pet companions thrive in care, that for some care and support are fragile and many find themselves neglected, abandoned, and at risk. As a volunteer for 4 years at the Hamilton/Burlington SPCA, Marsha learned that when pets at risk find their way to the shelter they are already in a better place. She learned too that each animal's health journey toward a second chance home is unique.

Marsha did not forget. And in late winter 2018, Marsha made a considerable gift to the HBSPCA, all for the animals. Marsha's gift enabled the purchase of a new dental machine for the Companion Animal Hospital and new dog runs in the hospital for the safe surgical prep and recovery for dogs. 🐾

“  
*Our patients' comfort while waiting for care and following surgery is a high priority for the animals and helps ensure best outcomes. Dental health too is as important for pet companions as it is for people. The new dental machine ensures treatment (scaling, polishing, extraction) to alleviate discomfort caused by poor dental health and readies homeless animals in care for their forever homes.*”

- Karen Reichheld, Manager Animal Care and Adoptions

“  
*Bernie sadly passed away in January 2014. He loved his animals and the HBSPCA had a very special place in his heart. I thought a tribute to him at the HBSPCA was appropriate. He would have been so pleased that resources are supporting the dental unit and dog runs that will benefit so many animals and make them ready for their forever homes.*”

- Marsha Duncan



Marsha Duncan

## THANKS FOR SAVING OUR LIVES 🐾 🐾

### HBSPCA CORPORATE SPONSORS

Ren's Pets 🐾 Royal Canin 🐾 Skeddadle 🐾 Laurie Barbieri (Judy Marsales Real Estate Td., Brokerage)

### GRANTING PARTNERS

🐾 Canada Summer Jobs Program 🐾 Hamilton Spectator Summer Camp Fund 🐾 Hamilton Community Foundation Grants Program - Turkstra Fund, Phoenix Fund 🐾 PetSmart Charities of Canada

### COMMUNITY PARTNERS

Banyon Community Services 🐾 Community Veterinary Outreach 🐾 McMaster University Faculty of Health Sciences and Faculty of Social Sciences 🐾 Emmaus Place (Good Shepherd) 🐾 Hamilton Community Cat Network 🐾 Positive Pups 🐾 Hamilton Community Food Centre 🐾 PetSmart Ancaster 🐾 Hamilton-Wentworth Catholic District School Board 🐾 Hamilton-Wentworth District School Board 🐾 Pet Visiting Program Partners 🐾 P.A.W.S 🐾 Ontario Veterinary College

Spay Neuter Outreach Partners: Beattie Pet Hospital (Ancaster, Burlington, Stoney Creek) 🐾 Blue Cross Animal Hospital 🐾 The Cat Clinic 🐾 Village Cat Clinic 🐾 Watzin Animal Hospital 🐾 Eva Rothwell Centre 🐾 Hamilton Regional Indian Centre 🐾 Kiwanis Boys and Girls Club 🐾 Neighbour to Neighbour 🐾 Ruffin's Pet Centre

### SUPPORTERS

Banko Media 🐾 Bay Gardens Funeral Home (Rymal Road) 🐾 Boehringer 🐾 Benson Medical 🐾 Cable 14 🐾 CHCH 🐾 Deloitte LLP 🐾 Fresh FM 🐾 Hamilton Philharmonic Orchestra 🐾 Home Hardware (Dartnall Road) 🐾 IDEXX 🐾 Leggatt 🐾 Local 67 🐾 Nutech Fire Protection 🐾 Pet Health 🐾 Pita Pit 🐾 Boston Pizza Grimsby

### PROUD MEMBER OF

Humane Canada (formerly Canadian Federation of Humane Societies) 🐾 Hamilton Chamber of Commerce

### AFFILIATE OF

Ontario Society for the Prevention of Cruelty to Animals

# COMMUNITY VETERINARY OUTREACH

## WHY DO WE GET UP EVERY DAY? FOR SOME PEOPLE, IT IS THEIR PET.

Estimates of homeless and precariously housed persons who own pets range from 12% - 19%. Surprisingly to some, many of the pets have good body weights, have regularly exercise, are rarely alone, and are their pet parents' family members. The health and wellness for sustained well-being of the companion animals and their owners can be at risk without support.

Michelle Lem, DVM, MSc, introduced our community to the mandate and mission of the Community Veterinary Outreach program (<https://vetoutreach.org>) in June 2017, at the HBSPCA Annual General Meeting. Michelle founded the program to improve the health and welfare of marginalized people and pets, conduct research on social issues involving animals, and develop a program that can be modelled in communities.

The program's mission is pro bono veterinary health checks for pets belonging to homeless and near homeless persons. Social service agencies make referrals to the program for preventative care for both pets and their owners with support from Public Health.

Today, the Hamilton/Burlington SPCA, in partnership with P.A.W.S., and University of Guelph, and social service agencies, coordinates Community Veterinary Outreach locally. Currently, there are 4 clinics a year, follow up appointments at the HBSPCA Companion Animal Hospital when required, and spay neuter surgeries. A paws up to Good Shepherd Centres for health check space, P.A.W.S. and referral agencies, HBSPCA volunteer staff, and veterinary student volunteers - keeping people and pets together, healthy and safe and connected to community. 🐾



## DONNA JENKINS

### 2017 RECIPIENT OF THE HBSPCA DR. JEAN RUMNEY AWARD

*The Dr. Jean Rumney Award honours those who have shown commitment and dedication to the animals and community served by the Hamilton/Burlington SPCA.*

Donna Jenkins is a force for good. Far from her home in Roswell, Georgia, Donna settled in Ontario in 1999, and continues to breed Standard Wirehaired Dachshunds. Donna founded Zachary's Paws for Healing in Hamilton, because patients and pets are a healing combination.

Zachary's Paws for Healing is a Foundation in memory of Donna's nephew Zachary Noble and his dream of being able to provide companion pet visits with hospital patients. The joy and resilience that Zachary's pets lent him when he was living with Hodgkin's Disease confirmed for Donna the spirit of the human animal bond and was the seed for Zachary's Paws for Healing

Zachary's Paws for Healing facilitates visits for hospital patients with their own pets, fosters dogs and cats when patients lack support for their pets while in hospital, and visits the Regional Rehab Centre at the Hamilton General Campus once a week to visit patients with acquired brain injuries.

When patients get to see their pets while in the hospital they benefit from pain reduction, stabilized vital signs, and less depression and isolation. When patients have confidence their pets are well cared for in their absence, they focus on healing and look forward to being together again at home. Patients' pets and visiting pets give unconditional love and the time spent with companion animals takes patients' minds off the hospital for a time and gives people a sense of normalcy. 🐾



## HOME AGAIN

Beauty's elderly Mom remembered she had a cat at home 4 days after being admitted to hospital. Beauty (not her real name) would need foster care. A social worker reached out to Zachary's Paws for Healing. Arrangements were made, and with permission to enter the home, Beauty was found. She was lethargic, her coat heavy and matted, and one eye was weepy. The HBSPCA Team got to work. Beauty was shaved, her eye was examined and treated, and she moved on to foster care with antibiotics and a fresh face.

Beauty's experience is an all too common story - a loving pet parent's good intentions thwarted by isolation, change in health status, and lesser means. Zachary's Paws for Healing and the HBSPCA, together supported by donors and volunteers and PetSmart Charities of Canada, help keep people and pets together, and healthy. 🐾





Cathy, Clinic Volunteer

# THANK YOU, VOLUNTEERS!



Justin,  
Clinic Volunteer



Kim,  
Reception Volunteer

Over 15 months, volunteers contributed some 46,000 hours of time in service to community through the HBSPCA.

Pet visiting is one of those services. Volunteers and their pet companions visit young people with autism in their classrooms, residents in long-term care and retirement homes and university students living away from home.

The HBSPCA has partnered with McMaster University to learn more about the benefits of animal assisted activities and interventions. We're learning how pet visiting promotes love of reading in children, assists social and cognitive development in children, and facilitates mental health and well-being among university students and stress relief for students of all ages.\*

Volunteers and their pet companions are community builders, contributing to thriving people and thriving families every day. Thank you!

\*The Role of Therapy Dogs in Educational Settings. Mary Shi, Leanne Romane, James Gillette. McMaster University. Hamilton, Ontario. 2017.



Cam, Clinic Volunteer



Left to right: Joanna and Sandi with companions Henry and Sunny, Pet Visiting Volunteers

**HBSPCA VOLUNTEERS CONTRIBUTED 46,000+ HOURS OVER 15 MONTHS!  
ALL FOR THE ANIMALS AND THEIR CAREGIVERS. PAWSOME.**



Left to right: Carol, Lorraine, Julie, Alex and Eileen, Coin Box Ladies



John and Annette with Buddy and Stewie, Pet Visiting Volunteers



Shane and companion Cooper, Pet Visiting Volunteer



Andrea and Oscar, Event Volunteers

# PROTECTING ANIMALS AT RISK

Protection Officers respond to calls about animals in distress and at risk – in city, country, on hobby farms and at fairs. While the focus is pet companions, it is not unusual for cases to include horses, donkeys, small farm animals, and pet pigs. Officers enforce the provisions of both the Ontario SPCA Act and the cruelty provisions of the Criminal Code. 🐾

## OVER 15 MONTHS, OFFICERS:

- 🐾 Investigated 1407 calls
- 🐾 Issued 33 warrants for investigation purposes
- 🐾 Issued 220 time sensitive orders to pet owners to meet requirements for healthy and safe pets
- 🐾 Removed 117 animals at risk, and
- 🐾 Laid 9 charges.



## PAPPI'S STORY

Pappi kept company with his person for 14 years. Then, Pappi's person passed away. No one knew the person had a cat, and so no one knew to look for Pappi. It was six weeks later that a very surprised landlord discovered Pappi, now an emaciated senior cat. We are not sure how Pappi survived six weeks with no food, and little water. Our Protection Officer rushed Pappi in to the shelter for rehydration. Despite having been alone for six weeks, Pappi was an unbelievably affectionate cat, but he had a long road ahead of him.

Pappi began a schedule of small frequent meals and treatment of severe diarrhea. Pappi also had an ear infection and a mouth full of broken teeth and dental disease. Once recovered from his ordeal

and with some weight gain, Pappi was scheduled for a neuter, some teeth extractions and dental cleaning. Pappi was rehomed within four weeks.

Pappi's story is heartbreaking; six weeks of solitude, hunger and thirst is preventable. Pet families need a plan in place in case something unexpected happens: a friend or family member who is willing to care for our pet; a sticker on a window or door that can alert first responders that there is an animal inside; a small card in one's wallet to let emergency workers know that there is a pet at home.

*Happy endings can happen.* 🐾



## HOUSING MAKES A DIFFERENCE

Thriving animals in care are

- Free from hunger and thirst
- Free from pain, injury and disease
- Free from distress
- Free from discomfort, and
- Free to express behaviors that promote well-being

Kennel housing must have flexible space, be clean and germ free, and allow for privacy and full body expression.

Thriving cats are healthier and happier, and are adopted sooner, making space for new arrivals getting ready for their forever home.

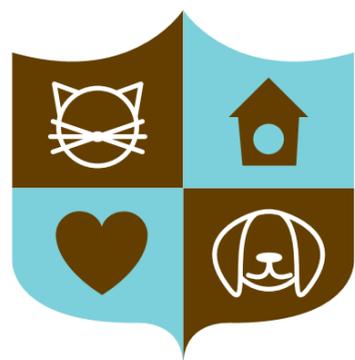
**Donors make housing possible.  
Thank you!**



Injured shortly after birth, “Honey Bee” spent the first five months of her life under the watchful, caring eye of an HBSPCA foster family. Bee suffered from a badly broken back leg as well as deformed front legs. Following her diagnosis, the decision was made to amputate the back leg. Bee learned quickly how to adapt to her surroundings and this happy, resilient pup has been brightening her forever home ever since.

# YOU CAN SAVE A LIFE EVERYDAY OF THE YEAR

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**SPCA**  
HAMILTON/  
BURLINGTON

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Whether you love dogs, you fancy cats or you just love animals,  
*\$15 a month is all it takes.*

[www.hbspca.com](http://www.hbspca.com)

**HAMILTON/BURLINGTON SPCA**

Main Switchboard: (905) 574-7722 🐾 [www.hbspca.com](http://www.hbspca.com) 🐾 [info@hbspca.com](mailto:info@hbspca.com)  
245 Dartnall Road, Hamilton, Ontario L8W 3V9  
Charitable Registration No. 119236750 RR 0001